



PATIENT JOURNEY CASES

The Future of Healthcare.
Smarter.

Slow and costly patient journeys
through today's healthcare system

UNCERTAIN CHOICES

Andrew may have lung cancer and has to travel from his small town in Country A to an urban city with developed healthcare to see a cancer specialist. He has no idea of a suitable specialist and gets advice from his uncle who lives in the city.



CONVOLUTED INSURANCE PROCESSING

An appointment is eventually scheduled and the specialist recommends urgent admission for surgery. His insurance provider has been unable to issue a letter of guarantee (LOG) as they are still determining if he is actually their customer, whether his claim is genuine and if the treatment is valid for cover. The hospital demands a deposit from him and his prior medical records from other hospitals can not be accessed, so the specialist summarizes what he can gather directly from Andrew.



SILOED DATA

Fortunately the surgery goes well and he is discharged. His LOG is still not ready and Andrew has to borrow funds from his uncle to settle his final bill. He returns to his hometown hospital to start chemotherapy, which gets delayed as his updated medical reports from the city have yet to arrive.



Belinda has travelled to Country B on a holiday and wants to receive quality aesthetic treatments at a competitive price, for which she is not covered by her insurance provider.



UNTRUSTED REVIEWS

She has no idea of which clinic to choose as an online search revealed numerous clinics with reviews she's unable to verify. Belinda prepares her funds beforehand but spends three days visiting clinics before choosing one she's comfortable with.



PAYMENT CHALLENGES

Belinda is satisfied with her treatment and would like to do more, however her credit card limit was reached after her first treatment and she's also out of time.

THE SMARTER WAY

Health FX's blockchain powered A.I. platform will enable optimised matching of consumers healthcare needs with the best possible providers, freeing consumers to choose the best quality of care – globally.

Smart contracts, powered by HFX tokens, provide the ability for consumers to securely share their existing medical records and allow their insurer to quickly identify clients and process claims.

With validated and reviewed healthcare providers, Health FX empowers consumers with unparalleled confidence, supported by cross-border cashless payments, lower costs and benefits for all HFX Token holders.

Visit www.hfxtoken.com to see how we are creating the future of healthcare. Smarter.